



PRACTICE NEWSLETTER NO.1

Happy New Year:

All the very best for 2017. If this is the year to achieve your health goals, talk to us. Whether it is: losing weight, quitting smoking, getting more exercise, drinking less, eating better or anything else, we can help. Our practice nurses can provide information, help, and encouragement, over the phone or in person. Technology such as Fit Bits and smartphone apps. may also support your resolutions.

Toy Room Update:

The toy room has been updated. We wanted to reduce the risk of cross-infection but still keep it fun. So we added some fairy mobiles. These add some visual interest but are out of reach. We have added more good books and a globe to the bookcase. The toy-basket now contains only hard plastic toys. These are easier to sterilise. Toy-baskets in Drs' rooms have been culled to eliminate the toys that are hardest to sterilise. More will be done to reduce the number, but improve the quality of these toys,

Nursing Update:

We are very happy to announce that Jodie returns from maternity leave on Monday 3rd April. She will job share with Anna Taylor, whose position is now permanent. You can find the profiles of our excellent nurses on our website.

Holiday Locums:

Many of our doctors, especially those with school age children have a break over summer. This works well because we get in good locums to cover the whole period and provide continuity. Another reason it works well is that a lot of patients are also away at this time. This year we have Dr Keith Brockway and Dr Cherry Laurensen. Cherry and Keith are both very experienced doctors who have worked for us before. For those of you booking appointments online, you can book with Keith or Cherry just as you would with your regular doctor. Keith and Cherry will also be working later this year when some of our doctors take longer leave.

Patient Portal :

The patient portal was successfully installed in November, as planned. Patients are successfully booking appointments online. More services (repeat prescriptions and access to lab results) will be added in February. You need to be a registered patient with a Connectmed account to use these services. You create your account when you first make an online booking via our website www.nelsonfamilymedicine.co.nz or through the www.connectmed.co.nz website. There is a link to this website, and more information on the home page and online services page of our website.

Questions, compliments and comments:

We are more than happy to receive any feedback about our Newsletters. If you have a question, a comment or need help just email sharon@nelsonfamilymedicine.co.nz.